Spring 2020 Terms & Conditions

As you look ahead to your season, we ask that you please follow these guidelines when placing orders and scheduling crops.

ORDER DEADLINES



^{*}Please note March 1st deadline items will be subject to liner availability.

ORDER MINIMUMS

Custom Uprights and Hanging Baskets	40 per combination per ship date
Seed Begonia 32 tray	50 trays per color per ship date
Insta-Color trays	10 trays per color per ship date
Landscaper 18 tray	8 per color per ship date

ORDER & PAYMENT INFORMATION

- A 20% deposit is required prior to order processing unless alternative arrangements have been made.
- Custom orders may be scheduled to be ready/shipped starting the week of April 15, 2020
- Please have the following information submitted so we can process your order:
 - ✓ A hard copy of the original order
 - ✓ A signed copy of the 2020 Contract
 - ✓ The appropriate deposit
- The customer must supply custom hanging basket and upright containers if it's not a Four Star offered size.
- We will not accept any changes and/or cancellations after the crops have been started.
- To accommodate growing variables, we guarantee all orders +/- 5% of the quantity ordered.
- If there is an error or problem with the plant material that causes the material not to ship as scheduled due to the fault of Four Star Greenhouse, the customer will not be responsible for the plant material.
- There will be a \$0.25 per unit surcharge for each unit that has not shipped by 14 days past its scheduled ship date. Please plan ship dates as accurately as possible to avoid this surcharge.
- If any customer fails to take their material by the scheduled ship date, we reserve the right to decline custom orders in future years.



To guarantee variety availability, please place orders 12 weeks in advance of ship date.

To guarantee Begonia availability, please place orders 15 weeks in advance of ship date.